



2010

Treatment Foster Parent Satisfaction & Feedback

QUESTIONS

- 1 Schedules & keeps appointments of mutual convenience
- 2 Is available/helpful for consultation & crisis situations
- 3 Keeps you informed of court dates, client-family problems, appointments, etc.
- 4 Handles confidential information appropriately
- 5 Is able to make constructive criticism & suggestions
- 6 Is able to accept constructive criticism & suggestions
- 7 Is in contact with the foster child as needed
- 8 Is in contact with you at least twice monthly
- 9 Can apply problem-solving strategy to child's behavioral problems
- 10 Maintains a professional relationship with you, which can allow for disagreement without personal conflict
- 11 Involves you as a contributor in the decision making process
- 12 Respects you as a foster parent
- 13 Is culturally competent in the manner in which they deal with you and placements in your home
- 14 Is supportive with the financial issues that arise with fostering e.g. stipends, reimbursement, loans
- 15 Provides all written & verbal information regarding a referral
- 16 Contracts & quarterly reviews reflect previous verbal agreements
- 17 Covers rules & expectations on contracts & reviews
- 18 Informs you of approximate expected length of stay
- 19 Informs you of future placement plans for current placements
- 20 Works with you to set up educational/vocational plans for the child
- 21 Makes suggestions for appropriate use of outside resources e.g. consultation, educational, medical, diagnostic.
- 22 Offers suggestions for dealing with the natural parents of a child
- 23 If unsuccessful placement occurs, utilizes adequate processing of the experience.
- 24 Asks you about your suggestions for future placement plans
- 25 Provides written treatment plans to you within 30 days of placement & subsequent ones within 30 days after review.
- 26 The degree of contact, energy and rapport between caseworker and foster parent is a factor correlated with placement success.
- 27 The agency clearly communicates that I have a critical role in creating permanent connections to loving and stable families for children I foster.
- 28 My calls made to the on-call service were responded to promptly by an Anu Social Worker?
- 29 The response I received when calling the on-call service meets my needs?
- 30 The questions I ask when calling the on-call service are answered.

N = 29 respondents in Spring 2010

